

HPMS E-Mail

Date: May 26, 2010

Subject: Memorial Day Weekend Schedule for Loading 1-800-Medicare Complaints into CTM

Please note that CMS will not be loading 1-800-Medicare complaints into CTM on Monday, May 31, 2010. Complaints received by 1-800-Medicare on Saturday, May 29, 2010 through Monday, May 31, 2010 will be loaded into CTM on Tuesday, June 1, 2010.